



THIS NOTICE WAS SENT EXCLUSIVELY VIA EMAIL

July 22, 2026

Ms. Kristi Miller
Accenture LLP
112 North Central Ave
Phoenix, Arizona 85004

Re: Award of AHCCCS Task Order #YH26-0031 AI Call Center Integration

Dear Ms. Miller,

The Accenture proposal to provide the above-mentioned AI Call Center Integration services for AHCCCS has been accepted. The assigned AHCCCS contract number is YH26-0031. Please reference this number in all communication with AHCCCS regarding this project from this point forward. This award includes all scope items listed in the Task Order.

The award of this task order is contingent upon CMS approval. The contract will have an initial term of two (2) years, with three (3) one-year extension options that may be invoked at the State's discretion.

The award is as follows:

Start date: Upon CMS Approval (expected to around September 2026/October 2026)

Initial Term: Start Date through end of 24th month (Approximately to be 10/01/2026 -9/30/2028)

Optional Extensions: Three (3) one-year extension options

Max term: Five (5) year's total (Estimated to be 8/31/2031-9/30/2031)

Please countersign this award letter and return it no later than COB July 23, 2026.

AHCCC is pleased to announce the award of this contract and looks forward to a mutually beneficial contract period. Program staff will be contacting the awarded contractor soon to discuss the services and next steps.

Sincerely,

Tracey Thomas
Procurement Manager

DocuSigned by:
 7/23/2026
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Kristi Miller
Accenture LLP